



RED OAK, TEXAS

EXCELLENCE!

EXCELLENCE is the RED OAK Way!

Principles of our Culture

VISION OF EXCELLENCE

Share a common vision of creating an organization that is recognized for exceeding the needs of the community and setting the standard of excellent services.

MISSION

To embrace progress and the future while effectively managing growth and development and preserving our heritage and quality of life. To facilitate the improvement of and enhance the quality of life for all citizens with the efficient delivery of services.

STATEMENT OF VALUES

- ◆ Our employees are our most valuable resource.
- ◆ Relationships with internal and external stakeholders are vital for our success.
- ◆ Reducing risk to all of our community and employees is paramount.
- ◆ We embrace character, integrity, and ethical behavior.

CORE VALUES

The City of Red Oak is dedicated to providing exceptional service to our customers. To achieve our Mission and reach our Vision of Excellence - a healthy, positive, and productive work environment is essential. City leadership has identified a set of core values that every employee shall uphold to ensure our ideal work environment. Each and every action and decision will reflect these core values.



***Community
Service
Pride
Commitment
Integrity***

EXCELLENCE IS THE RED OAK WAY!

CONTINUOUS
IMPROVEMENT

SHARED
VISION



ESTABLISHING A COMMON CULTURE